



The Hyatt Regency O'Hare is privileged to welcome the United States Aquatic Sports as our distinguished guests and hope your stay is an enjoyable one!

**We have noted some information that will be helpful to you during your visit:**

- Check in time is 3:00pm. Check out time is at 12:00pm (noon). The Hyatt Regency O'Hare has a 24 Hour Cancellation Policy.
- Luggage storage is available at the Bell Stand at any time, for assistance please dial extension 52.
- A discounted Self Parking rate of \$10.00 has been issued for all attendees.
- Licensing restrictions require that only Hyatt purchased food and beverage be served on Hotel property.
- Cooking and warming equipment is prohibited in guest sleeping rooms.
- The mini-bars in the rooms are weight-censored. **Please note that the removal of any item will result in an automatic charge to your account.** If you would like a refrigerator during your stay, please dial Perfect Stay Operator at Extension 56 to check for availability. There is a one-time charge of \$25 for a refrigerator.
- When attempting to dial other guest rooms, dial "7" and the room number if it is a three digit room number, and simply dial the guest room number if it is four digits.
- With rooms that have multiple occupancies, please ensure all guest names are on the account, as the Front Desk will **only** issue keys to registered guests.
- Please keep in mind that not all guests in the hotel are attending your convention. We kindly ask that you respect their privacy and keep both hallway and room noise to a minimum.
- *Perk's*, open 4am-2am, features Starbuck's Coffee, and offers a wide variety of beverages, snacks and sandwiches. *Perk's* is located to the left of the main hotel entrance on the Entry Level. In addition, *O'H American Grill* is open from 6am to 10pm, serving a wonderful menu for breakfast, lunch and dinner. *O'H* is located on the Lobby Level, adjacent to the Front Desk.
- The hotel concierge has a complete listing of local restaurants within walking distance and phone numbers should anyone need assistance in locating alternative dining options.

We are delighted to have you with us and we wish you an exceptional stay!

**COMMENTS TO HYATT ARE WELCOME AT**  
**[chiro.wecare@hyatt.com](mailto:chiro.wecare@hyatt.com)**